



Terms & Conditions – Anplus1

Last updated: September 2025

By booking lessons with Anplus1, you agree to the following terms

1. Payment

- Invoices are due within 14 days. Lessons can only continue if payments are up to date.
- If an invoice is overdue, lessons will pause until payment is received.

2. Cancellations or Rescheduling

- If the student is unwell and cannot attend, please let me know at least 4 hours in advance to avoid being charged.
- Cancelling a lesson during the term (with no opportunity to reschedule):
 - More than one week's notice → no charge.
 - Less than one week's notice → 50% of the fee will be charged.
- I understand that plans can change. Rescheduling is possible by mutual agreement and depends on availability.

3. Responsibilities

- The student should be on time, online, and ready with homework and any required materials (book, notebook, pen, pencil, calculator).
- I will always do my best to provide high-quality support. However, specific grades or results cannot be guaranteed.
- If there's a specific topic you'd like to go over in the lesson, please let me know beforehand so I can prepare. It's also very helpful if photos of the work can be sent in advance by email or WhatsApp.

4. Technology

- The student is responsible for having a stable internet connection and a device with working video and audio.
- If technical issues on the student's side prevent the lesson from taking place, the lesson may still be charged.
- If technical issues on the teacher's side prevent the lesson from taking place, the lesson will be refunded

5. Privacy and Recordings

- All personal data and lesson content will be treated confidentially.
- Lessons may not be recorded without prior consent from both tutor and student.

6. Ending Lessons

- Either party may end the agreement with 2 weeks' notice.
- We reserve the right to stop lessons in cases of repeated non-payment or inappropriate behaviour.

Thank you for choosing Anplus1. I look forward to working together and helping you get the most out of every maths lesson!

www.Anplus1.nl/en

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